



PLEASE CALL OR EMAIL WITH ANY QUESTIONS OR CONCERNS:
CUSTOMERSERVICE@EASYSTREETSHOES.COM
(800) 826-6430

RETURN INSTRUCTIONS

We want you to be fully satisfied with every item you purchase from EasyWorks. If, for any reason, you are not satisfied with your purchase, we will accept returns (sorry, we do not accept exchanges) under the policies below. To make a return, please follow these steps:

1. Print this page.
2. Box up the item with all original packing. Include a copy of your shipping notice, order confirmation, or packing slip.
3. Enclose a completed return form inside the box. If you do not have one, a return form is located to the right. Write your order number, if known, on the return shipping label. (An order number will help speed up your transaction. Your order number is available in the *My Account* section of www.easyworksshoes.com.)
4. Affix the return label to the outside of the box.
5. Return your package through the carrier of your choice.

PLEASE NOTE:

- RETURNS MUST BE RECEIVED BACK WITHIN THIRTY (30) DAYS OF ORDER DATE.
- NO RETURNS WITHOUT ORIGINAL SHOE BOX, WITH A COPY OF YOUR SHIPPING NOTICE, ORDER CONFIRMATION, OR PACKING SLIP.
- NO RETURNS WITH SHOE BOX TAPED OR MARRED.
- NO RETURNS UNLESS ORIGINAL SHOE BOX IS SHIPPED IN OUTER CARTON. WE ARE UNABLE TO RE-SELL SHOES THAT HAVE TAPED AND DAMAGED BOXES.
- NO RETURNS ON MERCHANDISE NOT IN ORIGINAL, RESELL-ABLE CONDITION.
- WORN SHOES ARE NOT RETURNABLE.
- WE CANNOT ACCEPT C.O.D. PACKAGES.
- SHIPPING CHARGES WILL NOT BE REFUNDED AND RETURN SHIPPING CHARGES MUST BE PAID BY CUSTOMER. IF MERCHANDISE IS SENT BACK AS A RETURN IN UNACCEPTABLE, OR NOT IN RESELLABLE CONDITION, WE ARE NOT RESPONSIBLE FOR RETURN SHIPPING.
- CUSTOMERS ARE RESPONSIBLE FOR THE SAFE RETURN OF MERCHANDISE. WE RECOMMEND THAT YOU INSURE YOUR RETURN USING A TRACEABLE METHOD.
- EASYWORKSSHUES.COM IS NOT RESPONSIBLE FOR RETURNS UNTIL THEY ARE RECEIVED IN OUR WAREHOUSE.
- REFUNDS WILL BE PROCESSED TO THE ORIGINAL METHOD OF PAYMENT WITHIN 10 BUSINESS DAYS.

DAMAGES, DEFECTS, INCORRECT ITEMS

- WE DO NOT OFFER EXCHANGES, INSTEAD WE PLEASE ASK THAT YOU PLACE A NEW ORDER.
- FOR ALL RETURNS ON DAMAGED, DEFECTED, OR INCORRECT ITEMS PLEASE CONTACT US PRIOR TO SENDING BACK YOUR RETURN.
- MERCHANDISE WITH MANUFACTURING DEFECTS WILL BE REFUNDED AT OUR DISCRETION.

RETURN FORM: To be completed and placed in box.

*FIRST NAME _____

*LAST NAME _____

*PHONE NUMBER _____

EMAIL ADDRESS _____

ORDER NUMBER _____

ITEM RETURNED (if returning more than 1 item please print and fill out a form for each item)

*ITEM NUMBER _____

*DESCRIPTION _____

*SIZE _____

* REQUIRED INFORMATION

REASON FOR RETURN: (CHECK ALL THAT APPLY)

- FIT
- DAMAGED
- STYLE/COLOR
- CHANGED MIND

RETURN SHIPPING LABEL

FROM:

U.S. POSTAGE REQUIRED ON ALL MAIL PACKAGES.

TO:

ORDER #: _____

EASYWORKS BY EASYSTREET
EASYWORKSSHUES.COM RETURNS
15 OAK ST.
ROCHESTER, NH 03839